May 16, 2009

• If they see an accident in the video they get on it. The map shows red when an accident is suspected then cameras are pointed. If not, then they will point the cameras at the location. If cameras are not available then they’ll drive down there.

• Dispatch at:
  – Elko
  – Carson City
  – Las Vegas

  They can all talk to each other. Shared data base.

• NHP dispatches for different agencies (a list to be obtained)

• Data is available as crystal reports (to be obtained)

• The call may come from 911 or direct. either way they do not inform 911 with an accident Occurrence.

• Dispatchers (same as call takers) check on troopers every 30 min

• A general massage will be broad casted.

• The closest unit will get on the radio
• The troopers decide whether a lane should be closed
• CAD’s software company: Sunridge Systems sunridgesystems.com
• The vendor gives upgrades but they haven’t upgraded n years
• They use 800MHz
• Radio has a higher priority than calls
• Ambulance is called no matter what.
• Dispatchers are trained by going through a 5-6 weeks class then 5-6 months hands-on training.
• CAD software identifies duplicate incident entries based on location within 0.5 miles difference and time.
• No GIS display
• They may ask the police department for help in traffic control.
• NHP jurisdiction is off ramp up to the first intersection
• Draw Map
• There are 2 squads, 4 - 14 troops each. one is scheduled to work LV1, the other LV2
• Officers are assigned by their Sargent.
• Las Vegas Blvd is handled by LVMPD
• Currently, there’s no motorcycle units; however, they’re gonna be back soon. they do more proactive vs. reactive.
• Officers have an IPac on which they document everything. Then they download it onto the computers. They do not have access to the CAD system from the IPac.