Call for Papers

Special Issue: Information Technology Global Services and Sourcing

Description
Information technology (IT) services and related sourcing decisions are important considerations in strategy of firms to improve efficiencies and performance. Firms are transitioning to a service based on-demand model of IT to create increased flexibility and to enhance their ability to scale. With this trend, there is recognition of the service dominant logic that is evolving into the discipline of service science. Indeed, the globalization of services to tap innovation and growth opportunities is a priority for firms. In addition, governments are quickly adopting IT services to enhance citizen service, support democratization and reduce cost of delivery. More recently, Public-Private partnerships are being explored as an option for executing service delivery models. These developments present opportunities for researchers to advance the understanding of the emerging models of services.

We invite papers that provide insights into all aspects of IT services and sourcing. Papers that include empirical, analytical, and conceptual approaches that develop or extend theory are welcome. Co-authored papers with practitioners are particularly encouraged. Topics of interest include, but are not limited to:

IT Services
- Global service disaggregation of IT and IT-enabled services (i.e. through the Global Delivery Model – GDM)
- Compliance, Risk and Security Management in GDM
- Aligning Business and IT through Service Management
- Diffusion of IT Service Innovations
- Managing IT Service Value and Delivery
- IT and Service Science
- Impact of service globalization on jobs and wages around the globe
- Coordination and Delivery models for services
- Models for IT service life cycle, both from the perspectives of consumer and supplier
- Enterprise vs. best-of-breed IT services
- Service oriented business models for IT
- Evaluation of current supplier strategies
- Evolution of standard IT services, such as payment services and governmental services

Sourcing
- Decision Making in sourcing
- Managing and Monitoring Suppliers in Sourcing arrangements
- Managing Intellectual Property issues in sourcing relationships
- All aspects of GDM (i.e. off-shoring, near-shoring, rural sourcing and multi-sourcing)
- IT capability development: in-sourcing, outsourcing, and back-sourcing
- Knowledge creation, acquisition, sharing, and loss in IT outsourcing
- Preserving and Managing organizational knowledge in outsourcing arrangements
- Impact of outsourcing at individual, firm, and national levels
- Structuring IT outsourcing agreements
- IT outsourcing in global supply chain management
- Impact of service-oriented architectures on IT outsourcing
- IT outsourcing-enabled business transformation and new inter-organizational forms
- Social, ethical, and regulatory implications in IT outsourcing
- Emerging trends in IT outsourcing
- Evolution of service markets, internal as well as external
- Impact of service orientation on total cost of ownership (TCO)
- Implications of switching costs and standards

**About JITTA**

JITTA aims to publish articles with short publication cycle times, attract a portfolio of very exciting and high quality research contributions, and maintain highest quality standards. The journal welcomes research papers (research agenda papers, interpretive or exploratory papers, speculative research, state-of-research reviews, or full research papers), research essays, and application papers (normative papers or case studies). Please go to the [Aims & Scope page](#) for a detailed description of all encouraged submission types.

New Manuscripts should be submitted using the [Submit Article link](#). Please indicate in your cover letter the name of the special issue you are submitting to. Revisions need to be submitted by logging into the [JITTA Review System](#). Instructions for Authors are on the [Policies page](#).

**Important Dates**

- **Call for Papers is issued**
- **Submission Deadline**
- First round of reviews and decisions sent to authors
- Development Workshop at Stockholm University for authors invited to revise; authors are expected to bring a revised version based on first round of reviews
- Submission deadline for second round submission
- Decisions on second round of review sent to authors
- Camera ready papers due

*The workshop dates are conveniently set for those interested in attending ECIS from June 8-9.*

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