

Hosted by NYIT

Westbury & Manhattan  
Campus

The NYIT logo consists of the letters "NYIT" in a bold, blue, sans-serif font, centered on a solid orange square background.

*School of  
Management*



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*Consumer Satisfaction  
Dissatisfaction & Complaining  
Behavior Conference  
June 19 – 22, 2018*

Sessions

Wednesday -20<sup>th</sup>, Thursday 21<sup>st</sup>, Friday 22<sup>nd</sup>

Sessions held in Long Island at NYIT's Old Westbury campus  
and at NYIT's Manhattan campus in the heart of NYC

Look for the call for papers, January 2018

