Section 1 – Bills Bills Bills

All copies of bills and information obtained from company websites

Nevada Power Bill:
- Your power bill is based on your usage, in KWH (kilowatt hours).
- Your electric meter has a series of numbers, which are similar to a car odometer, and the meter reader comes by each month to determine your reading.
- Your Billing Usage is determined by subtracting your Previous meter reading from your Current meter reading and is measured in kilowatt hours (KWH).
- The company also provides you with a bar graph of Average KWH per day for each month.

![Nevada Power Bill Example](image-url)
The following describe elements of your electric bill:

1. Account Number
2. Service Address – Where you receive and use the electricity. It may be different from your billing address.
3. Meter Read Date – The next date that your meter will be read.
5. Message Area – This is where you may read important information about your bill and your account.
6. Meter Information – Information specific to your meter including reads, read dates, and usage.
7. Electric Consumption – The charge for electricity consumed during the billing period. This fee is **0.993544 $/KWH** (as of June 2007)
8. Deferred Energy Adjustment – A rate adjustment that pays for the fuel to run our plants and the electricity we purchased on behalf of our customers. This fee is **0.0079354 $/KWH** (as of June 2007)
9. Temporary Green Power Financing (TRED) – The Public Utilities Commission of Nevada recently authorized changes to certain components of electric rates to further the development of green power projects in Nevada. This fee is **0.008511 $/KWH** (as of June 2007)
10. Basic Service Charge – This covers a portion of fixed administrative costs, such as monthly meter reading and payment processing.
11. Franchise Tax – A tax charged by local government. The money collected goes to the local treasury.
12. Universal Energy Charge – A mandated fee that provides money to fund the State of Nevada energy assistance and conservation programs. This fee is **0.0003900 $/KWH** (as of June 2007)
13. Historical Information Graph – This usage history includes the current and previous month, as well as comparative usage for the prior year so that you can track increases and decreases in the amount of energy you consume. (New customers will only have graphs for the months they have occupied their home).
14. Return Stub – Always return this portion with your payment.

For items 7, 8, 9 and 12 you can find your charge by multiplying

\[
\text{Billing Usage} \times \text{Rate}
\]

For example, for item 7 in the bill pictured on the previous page, the Electric Consumption is found by

\[
1032 \times 0.10724 = 110.67
\]
Southwest Gas Bill:

- As with your power bill, your gas bill is determined by your usage.
- Your home has a gas meter, which is read monthly by the company in a similar manner as your electric meter.
- The metered volume of gas used is converted to units of heat energy which are called therms.
- Southwest Gas bills customers on a per-therm basis; that is, for the amount of energy contained in the gas delivered.
- They use a billing factor which is used to convert the amount of gas into therms. This calculation ensures all customers are charged equally for the heating value of the gas used).
- Your Total Therms is determined by subtracting your Previous meter reading from your Current meter reading and multiplying by the Billing Factor (0.9834 as of June 2007).
- You pay more if you use more gas, meaning it has tiers as below (as of June 2007).

<table>
<thead>
<tr>
<th>Schedule Number &amp; Type of Charge</th>
<th>Gas Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Delivery Charge</td>
</tr>
<tr>
<td>Summer (May – October)</td>
<td>$ 8.50</td>
</tr>
<tr>
<td>Basic Service Charge per Month</td>
<td>$300.00</td>
</tr>
<tr>
<td>Commodity Charge per Therm.</td>
<td>$150.00</td>
</tr>
<tr>
<td>First 15 Therms</td>
<td>$300.00</td>
</tr>
<tr>
<td>Over 15 Therms</td>
<td>$150.00</td>
</tr>
<tr>
<td>Winter (November – April)</td>
<td>$ 8.50</td>
</tr>
<tr>
<td>Basic Service Charge per Month</td>
<td>$8.50</td>
</tr>
<tr>
<td>Commodity Charge per Therm.</td>
<td>$150.00</td>
</tr>
<tr>
<td>First 45 Therms</td>
<td>$300.00</td>
</tr>
<tr>
<td>Over 45 Therms</td>
<td>$150.00</td>
</tr>
</tbody>
</table>

- You are charged for (as of June 2007):
  - delivery (this is broken up into tiers, as above)
  - cost of gas used (0.859330 $/Therms)
  - basic service charge (flat $8.50)
  - local taxes
  - energy charge (flat $0.06)

- The company also provides you with a bar graph of Average Therms per day for each month.
<table>
<thead>
<tr>
<th>ACCOUNT NUMBER</th>
<th>CYCLE</th>
<th>DATE MAILED</th>
<th>PAST DUE AFTER</th>
<th>PLEASE PAY AMOUNT DUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>999-99999999-999</td>
<td>99</td>
<td>99/09/99</td>
<td>99/99/99</td>
<td>$34.05</td>
</tr>
</tbody>
</table>

**Previous Billing:**
- Payment(s) Since Last Bill: 0.00
- Balance Forward: 0.00

**Current Billing:**
- Meter Reading: 22
- Previous Balance: 0.00
- Aug/Jul: 22
- Department: 22
- Code: 22
- Delivery Charge: 1.8
- Total Delivery Charge: 1.8
- Gas Cost: 0.00
- Total Charges: 1.8
- Estimated Use: 22
- Estimated Consumption: 22
- Net Cost: 0.00
- Universal Energy Charge: 0.00
- Current Bill: 34.05

Due on or before: 99/99/99  
Amount due: $34.05

**Look Here For:**
- Important Messages  
- Your Next Meter Read Date  
- Conservation or Helpful Tips

**Gas Usage History Information:**

<table>
<thead>
<tr>
<th>Month</th>
<th>Therm/Day</th>
<th>Avg Daily</th>
<th>Avg Monthly</th>
<th>Avg Temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td>This Month</td>
<td>10/22</td>
<td>1.72</td>
<td>34.05</td>
<td>68</td>
</tr>
<tr>
<td>Last Month</td>
<td>23/29</td>
<td>0.79</td>
<td>54.05</td>
<td>72</td>
</tr>
<tr>
<td>Last Year</td>
<td>18/50</td>
<td>0.69</td>
<td>54.05</td>
<td>54.05</td>
</tr>
</tbody>
</table>

PLEASE SEE REVERSE SIDE FOR RULES AND REGULATIONS  
RETURN BOTTOM PORTION WITH PAYMENT

**Southwest Gas Corporation**

To pay by Western Union Speedpay call (855) 203-5188 toll free.

**Account Number:** 999-99999999-999  
**Date:** 99/09/99  
**Due Date:** 99/99/99  
**Amount Due:** $34.05
The following describes elements of your gas bill:

1. Previous Billing – This shows your last bill amount and the payment(s) received by us toward that amount. The balance forward represents the unpaid portion of last month's balance due.
2. Current Billing – The current reading minus the previous reading, times the billing factor equals the number of total therms.
3. Delivery Charge – Delivery charge shows how many therms are billed at each tier (or threshold) times the rate for that tier. Delivery charge exceeding the first tier is calculated at the next tier rate. Additionally, the rate may reflect a seasonal rate change. Any seasonal transition rates during your billing period will each be shown as a separate line item for each tier.
4. Gas Cost – The gas cost portion of your bill changes four times each year, on February 1, May 1, August 1 and November 1, to reflect the cost of natural gas purchased by SWG on behalf of its customers. Because not all meters are read the first of the month, this portion of your bill is prorated to reflect the number of days you used gas at the previous month's rate and the number of days at the current month's rate.
5. Basic Service Charge – A monthly fee for costs incurred in providing your natural gas service.
6. Universal Energy Charge – A fee mandated by the State of Nevada to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization, and energy efficiency.
**Nevada Water Bill:**

- Your water bill is also based on your usage, in 1000 Gallons.
- Your home also has a water meter, which is read monthly by the company.

![Image 1: Close-up of a water meter](image1.png)

![Image 2: Close-up of a water meter](image2.png)

- Your **Usage** is determined by subtracting your **Previous** reading from your **Current** reading.
- With the water company, you pay more if you use more water, meaning it has **tiers** as below (as of June 2008).

### Single-Family Residential Meter Sizes:

<table>
<thead>
<tr>
<th>Meter Size (inches)</th>
<th>Daily Service Charge</th>
<th>Tier</th>
<th>Threshold (x 1,000 gallons)</th>
<th>Rate (per 1,000 gallons)</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8</td>
<td>$0.2021 X 30 days = $6.06</td>
<td>1</td>
<td>0 - 5</td>
<td>$1.16</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>5.01 - 10</td>
<td>$2.08</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>10.01 - 20</td>
<td>$3.09</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>20.01 and over</td>
<td>$4.58</td>
</tr>
<tr>
<td>3/4</td>
<td>$0.2327 X 30 days = $6.88</td>
<td>1</td>
<td>0 - 8.8</td>
<td>$1.16</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>8.81 - 13.5</td>
<td>$2.08</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>13.51 - 27.0</td>
<td>$3.09</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>27.01 and over</td>
<td>$4.58</td>
</tr>
<tr>
<td>1</td>
<td>$0.2940 X 30 days = $8.92</td>
<td>1</td>
<td>0 - 10.1</td>
<td>$1.16</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>10.11 - 20.32</td>
<td>$2.08</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>20.33 - 67.5</td>
<td>$3.09</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>67.51 and over</td>
<td>$4.58</td>
</tr>
<tr>
<td>1.5</td>
<td>$0.4470 X 30 days = $14.31</td>
<td>1</td>
<td>0 to 18.6</td>
<td>$1.16</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>18.61 - 37.2</td>
<td>$2.08</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>37.21 - 175.7</td>
<td>$3.09</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>175.71 and over</td>
<td>$4.58</td>
</tr>
<tr>
<td>2</td>
<td>$0.6309 X 30 days = $18.93</td>
<td>1</td>
<td>0 to 28.71</td>
<td>$1.16</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2</td>
<td>28.72 to 57.43</td>
<td>$2.08</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3</td>
<td>57.44 to 385.26</td>
<td>$3.09</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4</td>
<td>385.27 and over</td>
<td>$4.58</td>
</tr>
</tbody>
</table>

- You are charged for:
  - **service charge** (this depends on your meter size per day as above)
  - **water charge** (using tier charges as above)
  - **commodity charge** (0.10 $/1000gal. as of June 2007)
  - **reliability surcharge** (calculated as 0.25% of water usage plus service charges as of June 2007)
- The company also provides you with a bar graph of Average daily use in gallons for each month.
Las Vegas Valley Water District
1-800-252-2011 870-4194 lvwvd.com

Customer Name: LAST, FIRST
Account Number: 0123456789
Billing Date: 04/30/2008
Due Date: 05/27/2008

You are in Watering Group D
Summer Watering (May–Aug.): Any day

Please pay total by due date to avoid a 4% late charge.

Account Summary
Previous Balance 227.92
Current Charges 48.83
Bill Corrections and Adjustments 0.00
Amount Due this Period $276.75

Service Address: 123 SAMPLE STREET
This service is in Watering Group D

<table>
<thead>
<tr>
<th>Meter#</th>
<th>Size</th>
<th>Current Reading</th>
<th>Current Read Date</th>
<th>Previous Reading</th>
<th>Previous Read Date</th>
<th>Usage in 1000 Gallons</th>
</tr>
</thead>
<tbody>
<tr>
<td>0385366</td>
<td>3/4&quot;</td>
<td>4502</td>
<td>04/06/08</td>
<td>4483</td>
<td>03/08/08</td>
<td>19</td>
</tr>
</tbody>
</table>

Average Daily Use
x 1000 Gallons

<table>
<thead>
<tr>
<th>Meter#</th>
<th>Previous Billing Period</th>
<th>This Billing Period</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>06/30/07 - 06/29/07</td>
<td>07/08/07 - 08/07/07</td>
</tr>
</tbody>
</table>

Billing Period: 03/09/08 - 04/06/08
Total # of Days: 29
Meter #: 0385366
Billed Usage: 19

Service Charge: $2.32 x 29 Days 6.75
Tier #1 6 x $1.16 6.96
Tier #2 7 x $2.08 14.56
Tier #3 6 x $2.09 12.54

SNWA Commodity Charge 19 x $0.10 1.90
SNWA Reliability Surcharge 0.12
Subtotal $46.83

Detach this portion and return with your payment

Check box for address change. Print on reverse side.
Check box for information on paying electronically.

Pay by Phone or Internet:
1-800-252-2011 (702)870-4194 lvwvd.com

Account Number | Unpaid Balance | Total Charges Due 08/15/2005 | Total Amount Due |
----------------|----------------|-----------------------------|------------------|
0123456789     | $227.92        | $48.83                      | $276.75          |

Make check payable to "Water District"

Las Vegas Valley Water District
1001 South Valley View Boulevard
Las Vegas, NV 89153

Created 6/23/08 by Carryn Bellomo
The following describes elements of your water bill:

1. **Service Charge** – All customers are billed this charge, based on meter size, for the direct costs of meter reading, meter maintenance and billing.

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Service Charge (per day)</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/8&quot;</td>
<td>$0.2021</td>
</tr>
<tr>
<td>3/4&quot;</td>
<td>$0.2327</td>
</tr>
<tr>
<td>1</td>
<td>$0.2940</td>
</tr>
<tr>
<td>1 1/2&quot;</td>
<td>$0.4470</td>
</tr>
<tr>
<td>2</td>
<td>$0.6309</td>
</tr>
<tr>
<td>3</td>
<td>$1.1211</td>
</tr>
<tr>
<td>4</td>
<td>$1.6725</td>
</tr>
<tr>
<td>6</td>
<td>$3.2043</td>
</tr>
<tr>
<td>8</td>
<td>$5.0424</td>
</tr>
<tr>
<td>10</td>
<td>$7.1868</td>
</tr>
<tr>
<td>12</td>
<td>$10.5567</td>
</tr>
</tbody>
</table>

2. **Tier Billing** – The rate structure is designed to encourage conservation: The more water you use, the higher the cost of water. Your rate tiers are based on meter size (as in the chart on page 6).

3. **Reliability and Commodity Charges** – This is used to improve water quality and enhance the reliability of the water system.